



Dear clients,

Under the terms and for the purposes of article 18, of Decree-Law no. 144/2015, of 8 September, in the event of a dispute you may resort to an Entity for Alternative Resolution of Consumer Disputes:

CIAB - Consumer Arbitration Court

Address: Rua D. Afonso Henriques, 1, 4700-030, Braga, Portugal

Telephone: + 351 253 617 604

E-mail: [geral@ciab.pt](mailto:geral@ciab.pt)

Website: <https://www.ciab.pt/pt/>

For further information, please consult the Consumer Portal at

<https://www.consumidor.gov.pt/>

The Management.